



11a-17 Printing Office Street,
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(Tel: 01302 342983)

Dear Parent / Carer,

We hope that you are staying well during this difficult time. In line with government guidelines we are now **open** with new social distancing measures in place to protect our staff and our customers.

We look forward to supplying everything you need *as early as possible* so you can enjoy the rest of the summer knowing that you are ready to go back to school when term starts.

July Update

Since re-opening on 15th June, we have had a really positive response to our new appointment system. Hungerhill parents have made the most appointments to shop in store than any other school in Doncaster! We hope you have already made your appointment and if not, please go asap to the following site:

www.schoolwearsolutions.com

How will my appointment work? You will be greeted by a member of staff and be guided to your own personal service table (each table 2m apart, of course). You will be individually served and have the opportunity to ask any questions you might have about the uniform.

What happens if the size I want is not available? You will have been served by a member of staff who help you choose the size you need. If it is not in stock, your request will be created as an order on the till.

We carry large quantities of stock at this time of the year. IF we need to order more, each product can be re-ordered from the manufacturer. If it is a product held "on the shelf" by the manufacturer that doesn't require embroidery these can be delivered within approximately one week. Embroidered products take longer because they are made to order and at this time of year (ie the busiest time of the year...) can take 2-3 weeks from the manufacturer. IF there is a significant delay from the manufacturer, we will do our best to keep you informed.

Shop Early

The later you leave it to make an appointment or shop online the harder it will be to re-order any items in time for the start of term that need ordering from the manufacturer.

We look forward to seeing you as soon as possible!

Yours sincerely,

Cliffs Schoolwear